



RETURN FROM

EMAIL ADDRESS: _____
PHONE NUMBER: _____
ORDER NUMBER: _____

RETURN REASON CODE:

- 1. Too Small
- 2. Too Large
- 3. Poor Quality (Please Explain)
- 4. Received Incirrect Item/Size (Please Explain)
- 5. Damaged (Please Explain)
- 6. Other (Please Expalin)

PRODUCT NAME OR ITEM NUMBER	QTY	SIZE	CODE

PRODUCT NAME OR ITEM NUMBER	QTY	NEW SIZE

COMMENTS AND EXPLANATIONS

Return Policy

- Merchandise may only be returned for a gift card code within 10 days of the date your order was delivered. Returned items must remain unwashed and unworn.
- All sale and monogrammed items are final sale and cannot be returned.
- The customer is responsible for the shipping and handling of the returned item(s). Original shipping fees are non-refundable. For proof of delivery and for your records, please note the tracking number of your return package, if applicable.
- A gift card code will be sent to the email address provided at checkout.

To Make a Return

1. Please refer to the Return Policy above to ensure that your return meets the criteria stated.
2. Complete the return form to the left and include it inside the package with the item(s) you are returning.
3. Please send your package to the address listed below. Please note the tracking number if applicable.
4. Once your package is received, please allow 5 to 7 business days for our Returns Department to process your return.
5. A gift card code will then be sent to the email address you provided at checkout.

Exchanges

We are now offering exchanges for the same item but in a different size. If you wish to exchange your item for a different size, please indicate that on your return form. An exchange order for the new size will be processed and shipped out to you within 5 to 7 business days. You will receive an order confirmation email to the email address of the original order. Please note that the exchange is subject to availability. If we do not have the item and size in stock when we receive your return, we will process the return and issue you a gift card code. Personalized items are not eligible for exchange.

Problems or Questions?

If you believe you have received damaged or incorrect merchandise, or have any questions about your order, please contact our Customer Service as soon as possible. You can reach us by email at help@shopthemint.com or call (717) 233-4236 between the hours of 10:00 AM and 6:00 PM EST, Monday thru Saturday. All damaged items will be inspected and verified.

SEND RETURNS TO:
MUSIC MAN MULTIMEDIA
501 S 29TH STREET
SUITE D
HARRISBURG, PA 17104

